



# BRAD LASZLO

IT LEADER

## CONTACT

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## SUMMARY

Seasoned and professional IT leader seeking new leadership opportunities in DevOps, SRE, Web Application Development, Enterprise Infrastructure (Cloud / On-Prem), Enterprise Architecture, or similar IT functions that will best utilize my experience leading multi-functional and globally dispersed teams to best match business goals with that of IT.

## EDUCATION

### 1 | DIPLOMA

*Basic Studies*  
Brighton High School  
2000 — 2004

### 2 | TECHNICAL CERTS / TRAINING

- ITIL v3
- Amazon AWS
- Azure DevOps
- Agile / Scrum
- MCP, MCTS, MCITP, MCSA
- Cisco Training
- CISSP Training

## SKILLS

- People Leadership
- Financial Management
- Project Management
- Organizational Strategies
- Systems Integrations
- Vendor Management
- Fostering Innovation
- Enterprise Infrastructure
- Enterprise Architecture
- Web Application Development
- DevOps Culture Development
- Security (PCI, MAR, HIPAA)

## WORK EXPERIENCE

### 1 | DIRECTOR, DEVOPS (DIGITAL OPERATIONS)

*General Electric / 2019 – Present*

Responsible for leading a cross-functional team of DevOps and Site Reliability Engineers working around the globe to develop, host, manage, and maintain the public-facing and internal web presence for one of the most well-known companies in the world.

- Coordinated the initiative to architect, build, and migrate a new AWS environment. This program included the migration and hosting of 80+ web applications, including GE.com, to a newly re-architected Docker Swarm container cluster.
- Led my team through the migration effort between WAF and CDN vendors; improving our position in automation, bringing control in-house, drastically improving our security posture, and vastly reducing operational spend.
- Fostered a culture of innovation and automation, implemented an AI chat bot to automate repeatable processes - reducing waste, eliminating hand off, and speeding up development.
- Acted as department representative and as part of the core leadership resource across all Corporate DevOps teams - showcasing initiatives, presenting wins, raising awareness to concerns, and delegating items brought back to my team.

### 2 | MANAGER, NETWORK SERVICES

*AAA Life Insurance / 2016 — 2019*

As the thought leader among the IT management team, I led the team with the most diverse skillsets across the whole of IT - comprised of DBA's, Windows/Linux/IBMi Systems Engineers, SAN Engineers, VMware Engineers and Middleware/DevOps Engineers to implement and support the mission-critical and highly-available internal and external enterprise applications of AAA Life.

- Led the team, delegated tasks, and monitored budget
- Led the team through build out of full-scale remote DR datacenter site, from concept to production, reducing the RTO for Tier0/Tier1 applications and systems from 48 hours down to 3 hours.
- Successfully completed 6-month role swap as Java Development Manager.
- Directed implementation of rolling blue/green deployments.

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## SKILLS / Technical

- Amazon AWS
- Microsoft Azure
- Docker / Containerization
- Jenkins
- Jira
- LAMP Stack
- ELK Stack
- New Relic / Nagios
- GitLab / GitHub
- Scalr
- Grafana
- Glassfish / Payara
- CloudFlare / Akamai / CloudFront
- Chef / Ansible
- ServiceNow

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## REFERENCES

*Available Upon Request*

## WORK EXPERIENCE CONTINUED

### 3 | IT MANAGER, NORTH AMERICA

*Pcubed / 2014 – 2016*

#### SYSTEMS ENGINEER

*Pcubed / 2012 – 2014*

Managing the entire North American IT operations for the largest Program and Portfolio Management consultancy in the world, supporting customers in more than 50% of the Fortune 500.

- Provided leadership and directed the allocation and utilization of time, money and staffing resources.
- Developed and maintained an enterprise-wide business continuity plan, ensured the regular testing of contingency planning processes and procedures.
- Managed entire North American IT budget – totaling more than \$5M annually.
- Spearheaded headquarters datacenter migration to new physical site from idea to production.

### 4 | PRESIDENT/CEO

*ProWeb Technology Solutions / 2012 – 2018*

Owner of this small web hosting and IT consulting business, I grew the company from a handful of web hosting customers to a thriving, reputable, and profitable business. Negotiated the sale of the business and its customers in 2018.

### 5 | SYSTEMS ENGINEER

*Prestige Technologies / 2009 – 2012*

Lead engineer and IT consultant, supporting customers such as the US Dept. of Labor and many major Trade & Labor Unions on-site and remotely across the country. Also developed custom Linux-based web hosting solution to host the many Drupal websites we were supporting for customers such as the Teamsters Union.

### 6 | SYSTEMS ADMINISTRATOR

*BalesTek / 2007 – 2009*

Single Linux systems administrator and IT consultant for this web hosting company. Hosted and supported 100 websites and small businesses in Southeast Michigan.

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## EXTRA

1 | SPEAKER / “Product vs Project” / *Aviation Agile Conference*

2 | IMPACT AWARDS / New Relic, DevOps, Learning, & Covid19 Website / *GE*